



# Mary Manning Centre

Child Abuse Prevention & Counselling Society of Greater Victoria

## Annual Report

### 2009 - 2010

#### MISSION STATEMENT

*“To prevent the abuse of children and youth and to respond to the needs of children, youth and families who experience sexual abuse or who may be at risk for abuse.”*

#### Board of Directors 2009 – 2010

Jenelle Cooper, Chair  
 Jessica Van der Veen, Vice Chair  
 Andy Stuart, Treasurer  
 Rob Harvey  
 D’Arcy Wingrove  
 Stephen Chapman  
 Janet Berglund  
 Cathie Boies-Parker  
 Janice Helmer

#### Staff 2009 – 2010

Sandy Bryce, *Executive Director*  
 Ana-Elisa Armstrong de Almeida, Craig Boyko, Lynda Bradley,  
 Katie Domries, Helen Durie, Anna Finegan, Jennifer Gabriel,  
 Kathleen Lightman, Jennifer Mathieu, Kelly Montgomery, Shawna  
 Paul, Maggie Reidy, Ken Seidman, Kelly Sherwin, Chantelle  
 Whitty, Cara Woodruff, Judith Wright

#### REPORT OF THE CHAIR OF THE BOARD OF DIRECTORS

In the spirit of ‘community’, and with an ongoing commitment to diversity and active participation, the Mary Manning Centre has continued to demonstrate integrity, dedication and respect for the children, youth and families that we serve in the Greater Victoria region. For the Board of Directors, this has meant engagement in activities to strengthen our presence in Victoria, including networking and attendance at public events. We continue to aspire to lead the agency in a way that mirrors our individual and collective commitments to the protection of children and youth.

Importantly, the Board has spent valuable time this past year focusing on governance—establishing a framework that defines our relationships with staff and the wider public, articulating our roles and responsibilities, and identifying planning and communication strategies to enhance our capacity to provide leadership and monitoring functions that are a part of Board governance.

Most of a Board’s work is behind the scenes. The real magic is undertaken by the team of therapists, victim services workers, administrative staff and volunteers—together they are responsible for the capacity of MMC to provide timely, quality and appropriate services to children and youth who are hurting due to abusive situations in their young lives. My heartfelt respect and thanks to everyone who has contributed to the work of the agency over the past year. My thanks extend to each of you who have contributed time, donations, and a voice to the issue of child abuse. Together we are making a difference as we aim for the ultimate goal of a community without violence ... a community based upon respect and safety for all.

Respectfully submitted,  
 Jenelle Cooper, Board Chair

#### REPORT OF THE EXECUTIVE DIRECTOR

The 2009-2010 fiscal year marks the beginning of an exciting shift in direction at the Mary Manning Centre, as we refine our vision and services to reflect changes in funding and policy, as well as changing needs in our community.

It has been a year of strengthening relationships to prepare for an expansion of our services. Significantly, we strengthened the Sexual Abuse Intervention Program (SAIP) through a partnership between MMC and Pacific Centre, using funds from a successful conference to create a web-based network for SAIP members. Earlier this year, MMC initiated and developed a project to develop a standardized, multi-disciplinary response to child abuse, which has now been formally incorporated as the “ORCA (Organized Response to Child Abuse) Children’s Advocacy Centre Society,” under the leadership of a separate board. We held joint training sessions with the Ministry of Children and Family Development and will continue to be involved as one of several community partners. Recently, our proposal for a collaborative project with first nations communities was accepted and funded by Sun Star New Initiates. This project aims to offer on-reserve therapeutic and trauma support services to children and youth within the community. Our goal is that this project become self-sustaining, by providing first nations communities with the skills, tools, and knowledge to develop and implement their own trauma support services. We hope for this pilot

project to be adapted by other first nations communities throughout BC.

It has been an extraordinarily productive and rewarding year, but, as always, we are looking to the future. Our goal is to become a centre of excellence in the field of trauma support for children. We already provide a wide array of services in addition to counselling, including education and prevention, community liaisons, court preparation, police and hospital accompaniment, crisis support for parents and caregivers, referrals, trauma resources, and workshops. Increasingly, we are being recognized as a multi-service trauma support centre for children, youth, and families. The upcoming year will be one of continued expansion of services and collaborative projects with first nations communities and other Greater Victoria service providers.

At this time we at the Mary Manning Centered wish to thank all of you who have supported our agency with your time, talent, and generous gifts. The dedicated members of our board of directors, our well-trained, caring staff, and those of you who are partners in the community, whether through government agencies or other non-profit organizations—we acknowledge you. We also want to acknowledge our society membership; the growth we have experienced this year has been over whelming. The student volunteers from Camosun college and Victoria High have been an inspiration, with their hard work and dedication. We see ourselves at the Centre as a reflection of the community, offering hope and healing for those who have been injured by acts of crime against children. We know that healing and prevention of abuse is the way to a safer community for children and their families. Thank you all so much; we could not have achieved this without your support.

Respectfully submitted,  
 Sandy Bryce, Executive Director

#### REPORT OF THE TREASURER

The Child Abuse Prevention and Counselling Society of Greater Victoria ended the 2009-2010 fiscal year with a surplus of \$41,055. This was welcome news given the global economic meltdown over the last couple years and the anticipated budget deficit of \$70,170. Many factors, including donations, increases from MCFD and prioritization of needs contributed to the surplus.

The continued advocacy by staff, board members and community supporters has raised the public awareness of the Society and as a result we continue to receive recognition from donors. This year we exceeded the Society’s forecast in donations and fundraising by 168% for the year 2009-2010.

The overall budget for 2009-2010 was affected by greater than expected revenues (including donations, MCFD increases - including the expanded service contract and Crime Victim Assistance Program) and reduced expenditures in some areas (including office costs, banking fees and technological consulting fees).

During the year our long time book keeper, Kelly Sherwin, left the agency and we thank her for the dedicated service to the Society. Kelly was the book keeper for four years and assisted during some of the most difficult financial times. With her departure, the Society has hired Anna Finegan from Details Bookkeeping Services, and we look forward to continuing our work with her.

The Mary Manning Centre is thankful for the donations and volunteer fundraising events that make this organization viable as without the community support the Society would not be able to deliver the much needed services to the children of Greater Victoria.

Respectfully submitted,  
 Andy Stuart, Treasurer

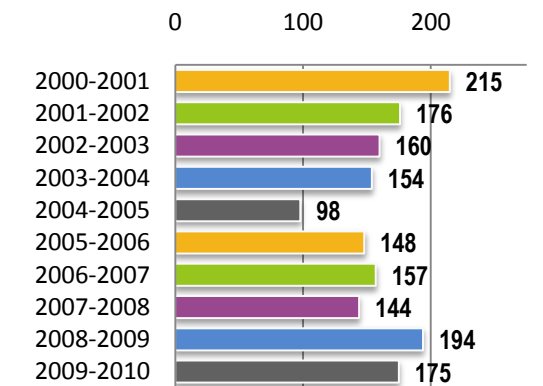
#### STATISTICAL REPORT

Mary Manning Centre compiles annual statistics describing key elements of its service. These statistics may suggest trends; however, apparent trends should be viewed with caution. There is considerable variability from year to year in many of the areas considered and a number of factors may influence statistics in any given year. It should also be noted that children and families referred to our agency do not represent a random sample of children in the region who experience sexual abuse. For example, families who access private therapists are not represented in our data. We also know that many children who experience sexual abuse do not access any service, as many do not disclose, and sometimes even when they do disclose, the information is not reported, despite mandatory reporting laws. It is also important to remember that at Mary Manning Centre we provide support services for the families and caregivers of the children and youth we see. Unfortunately these individuals are not reflected in our statistics. Therefore, while the number of child and youth clients seen in the 2009-2010 fiscal year might be calculated at 175, the total number of individuals seen is likely double that figure, and probably more.

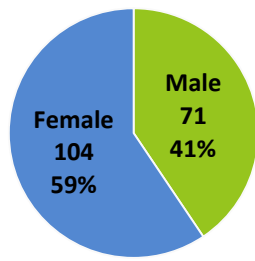
Despite these limitations, the following report reflects many important characteristics of our clients and emerging issues. The report should be viewed as a snapshot of the past year’s activities and a planning tool for the coming year.

#### Referrals

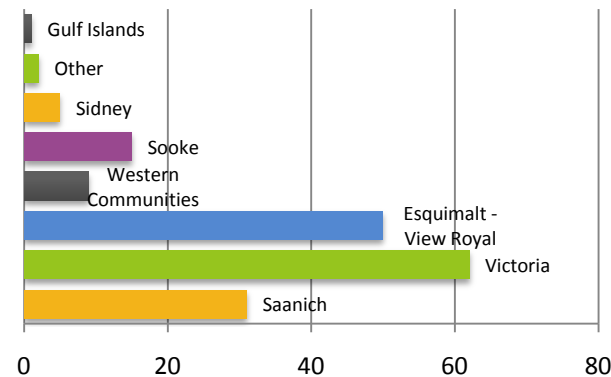
In 2009-2010, the agency received 175 referrals. This represents a slight decrease over the referrals from the previous year, but is still the fourth highest number of referrals in the past decade. This year, in addition to providing services to victims of child sexual abuse, the Centre also provided victim service and counselling for 22 clients referred primarily for physical abuse and one referred primarily for emotional abuse. Although there is no core funding for us to see those clients, the Centre was able to assist these clients through application to the Crime Victim Assistance Program and by utilizing the resources of donated money.



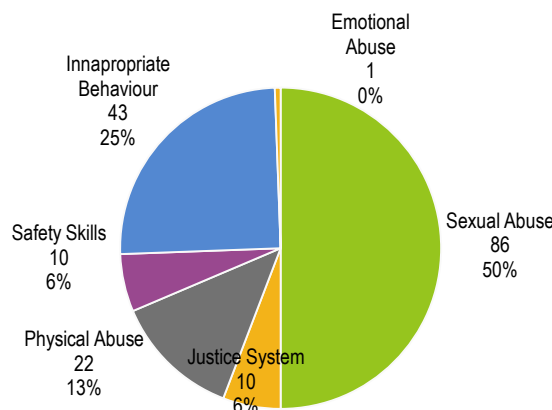
Referrals over the past decade



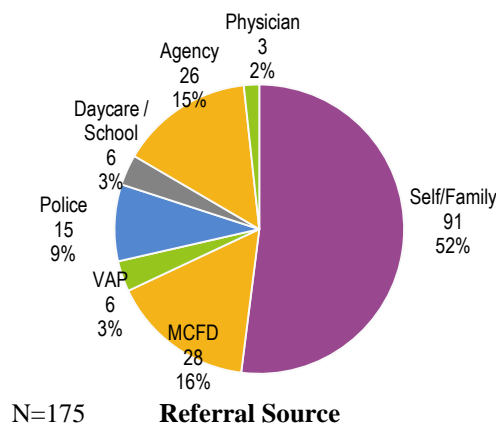
N=175 Gender of new clients



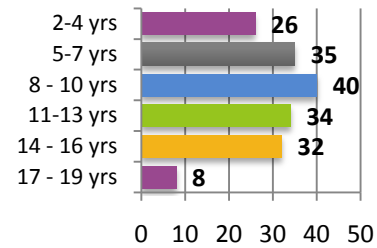
N=175 Community where clients live



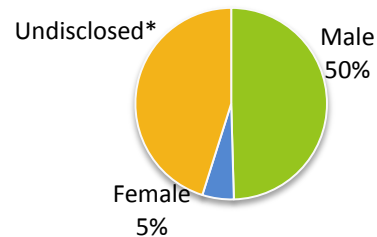
N=175 Reasons for referral



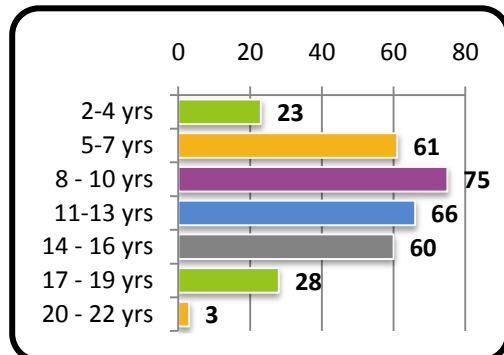
N=175 Referral Source



N=175 Age at time of referral



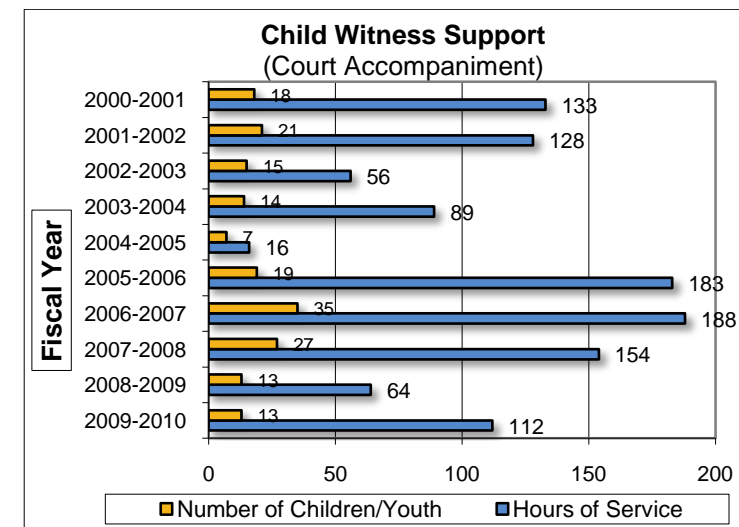
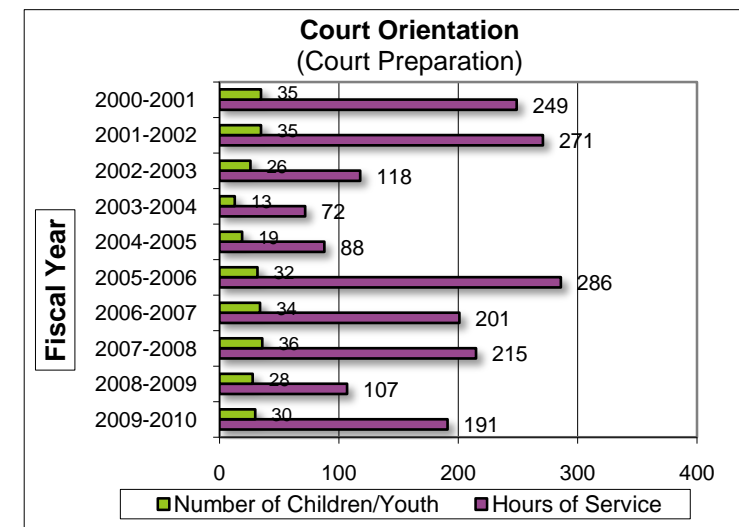
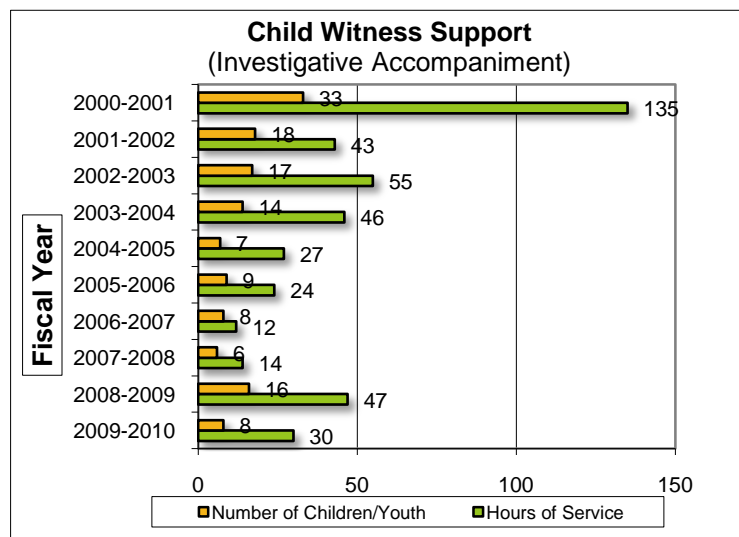
N=113 Gender of alleged offender  
\*Offender not disclosed, or no offender involved (e.g. sexual behaviour referral)



N=316 Active clients 2009-2010

### VICTIM SERVICES STATISTICS

Our intake and victim service team handles all of the referrals to Mary Manning Centre. Our statistical report includes the following charts which illustrate the number of clients and hours of service provided in investigative accompaniments, court preparation, and court accompaniment and support.



### ACKNOWLEDGEMENTS

We gratefully acknowledge the generous support from provincial programs and from groups and individuals in our community:

#### PROVINCIAL FUNDING AND GRANTS

Ministry of Children and Family Development  
Ministry of Public Safety and the Solicitor General  
Victoria Foundation  
Law Foundation  
Department of Justice

#### GROUP DONATIONS

Provincial Employees Community Service Fund  
United Way of Greater Victoria  
Sun Star Fund through the Victoria Foundation

#### ORGANIZATIONS AND INDIVIDUAL DONORS

Ronald Ayling, Glenda Lesley Belinsky, BMO Employee Charitable Foundation, Bud Bond, Sheila Bradley, Michelle Brady, Sandy Bryce, Elizabeth Byatt, Cadboro Bay United Church, Cafe Brio, Greg Hays & Silvia Marcolini, Camosun College Student Society, CIBC World Markets Children's Miracle Foundation, Rae Coleman, Jo Crawford, Linda Patricia Cross, Karen Davies, Kym Descente, Patricia Dowdall, Echo Bay Foundation (Janet and Anders Berglund), Financial Management Institute Of Canada - Victoria

Chapter, Four Mile Pub, H. Louise Frechette, Christine Gaucher, Patricia Gilmour, Elizabeth Girik, Phyllis Gledhill, Patricia Graham, Harbour Towers Hotel & Suites, Mary Elizabeth Harvey, Colin and Susan Hoskins, Joan Howard, HYDRECS Fund, Imagination in Hand Arts, Independent Order Of Foresters, Carole A. James, Jenny Spring, Elizabeth Jirik, Heather Keenan, Barry Kelsey, Robert Knapp, Denis Love, Denise Lunger, Nancy MacDonald, Alexander Mackie, Mel McDonald, Michelle Miller's Art Auction, Melba E. Moore, M. Lynn Nelson, Diana Nicholson, Maureen Parker, Shawna Paul, Provincial Employees Community Services Fund, Gracie Rae-Arthur, Jim Reidy, Grace E. Rogers, C Maree Roome, Rotary Club Of Saanich Gaming Account, Merrilee Rowse, Elizabeth Rudyk, L. Siegel, Faith Shields, Dorothy Sullivan, Genevieve Tamosiunas, Gwen Taylor, Telus Corporation, Linda Travers, Lorenz Villa, Kay Wagg, Jody Watson, Heather A. Williams, Cara Woodruff, Myrtle E. Woodward, Anna Wootton, Dr. Carol Wootton, The Yard Work Collective  
And THRIFTY FOODS for donating party trays for our AGM.

### CHILD ABUSE PREVENTION AND COUNSELLING SOCIETY OF GREATER VICTORIA

#### Treatment Philosophy

Every individual is unique and worthwhile and has the capacity to change.

Child abuse affects the whole person and recovery or healing requires addressing all parts of the person including; psychological, physical and spiritual.

Child abuse affects the family and significant others of the person who has experienced abuse and treatment must address the needs of the family and others significant to the individual.

Child abuse affects the whole of society; the treatment of child abuse is a shared community responsibility.

Every individual has the right to heal or recover from the trauma of child abuse regardless personal beliefs and characteristics in accordance with the Charter of Rights and Freedoms.

#### Treatment Principles

The Child Abuse Prevention and Counselling Society strives to tailor its treatment program to be consistent with the following principles:

The goal and primary objective of all interventions are to promote and facilitate the emotional, physical and social well being of the family and child. This objective takes precedence over any investigative or other objective.

The agency recognizes the complexity of issues involved in child abuse and that in many instances abuse is inter-related with other issues. Accordingly, treatment must be provided by qualified, professional counsellors with broad experience in counselling and therapy and specialized skills related to treating child sexual abuse.

Clients are accepted in a non-judgemental manner.

The clinical team values the contribution of a number of different therapeutic perspectives in the areas of child abuse. Different perspectives and techniques are used in accordance with the assessed needs of the client.